

HOW TO PAY (Quote your Council Tax account number when paying)



Direct Debit is the simplest and most efficient way to pay your Council Tax.

The easiest and most secure method to pay is by Direct Debit. You can pay on the 1st, 5th, 10th, 15th, 20th or 25th of the month. Sign up for an Aylesbury Vale My Account (www.aylesburyvaledc.gov.uk/myaccount), link your 8 digit council tax account number and choose "Set Up Direct Debit".

Pay by internet banking / Standing Order

Please quote your Council Tax account number when paying:

Payment Ref: YOUR 8 DIGIT ACCOUNT NUMBER
Account Name: **Aylesbury Vale DC**
Account Number: **00715927**
Sort Code: **30-00-02**

Barcoded bill: Using the barcode on your bill, you can pay at the Post Office/Paypoint outlet by cash, cheque or debit card

Register for Aylesbury Vale My Account

Manage your Council Tax, view your balance, claim single person discounts and view your benefit entitlement, including any changes. AVDC's online customer account will also let you order a bulky waste collection, report a missed bin, order a new or replacement bin and keep track of their orders.

24 hour automated payment line: 0330 088 9563

Information and help:



Payments

Please ensure payment is received and cleared by the due date. We may take up to 5 days from receipt to process payments. Please read any reminder or cancellation notice and follow the instructions carefully. If you do not keep up with your instalments you will be billed for the full remaining balance. If you do not pay a reminder you will receive a summons and incur substantial costs. If you have difficulty in paying, please contact us now, do not wait for a reminder. We may be able to arrange an alternative payment schedule, or you may be entitled to a reduction.



Adult Social Care Increase

In 2015 the government created the Adults Social Care Precept, which allowed Councils which provide Social Care to Adults to increase their share of Council Tax by up to an extra 2%. In 2016 they announced that for the 3 years from 2017/18 to 2019/20 Councils would be allowed to increase this by up to 3% in any given year, or 6% in total over those 3 years. Buckinghamshire County Council took the decision to increase the Adults Social Care Precept element of Council Tax by 3% in 2017/18 and 2018/19 For 2019/20 the Adults Social Care Precept will be 0% as a result. More details are available at www.aylesburyvaledc.gov.uk/adult-social-care and www.buckscc.gov.uk/adultsocialcareprecept



Your vote matters - don't lose it

Registering for Council Tax **does not** register you to vote. Register online today by going to www.gov.uk/register-to-vote



Empty Properties

The Council has a strategy to bring disused properties back into use and may be able to offer assistance. For further details please email envhealth@aylesburyvaledc.gov.uk. For discounts for empty properties go to www.aylesburyvaledc.gov.uk/discounts-empty-properties or for landlord advice go to www.aylesburyvaledc.gov.uk/landlords.

About Your Bill

Duty to report a change in circumstances

This bill has been calculated based on the information that we hold about you which we have obtained as a billing authority. **If the information is not correct or your circumstances have changed, and you have not advised us of that change you could be liable to a penalty of at least £70.**

To find details about discounts, exemptions and support you may be eligible for, go to our website: <https://www.aylesburyvaledc.gov.uk/SECTION/COUNCIL-TAX> for our Council Tax reduction scheme go to <https://www.aylesburyvaledc.gov.uk/council-tax-reduction-scheme>

Data Protection and Fraud Prevention

The Council is under a duty to protect the public funds it administers, and to this end may use/ share the information it holds about you/ your company for the prevention and detection of fraud. We may also share this information with other bodies responsible for auditing or administering or protecting public funds, in accordance with law. For further information, see <https://www.aylesburyvaledc.gov.uk/nfi-fair-processing-notice>