Private Sector Housing Regeneration Policy – Aylesbury Vale

1. Introduction

1.1 The purpose of this policy document is to assist officers of the Council with the interpretation and implementation of the Regulatory Reform (Housing Assistance) (England and Wales) Order 2002, Housing Act 2004 and Housing Grants, Construction and Regeneration Act 1996 so far as it relates to the improvement of private sector housing stock in Aylesbury Vale.

2. The Policy in Context

2.1 National, regional and local policies and objectives provide AVDC and its partners with a broad strategic framework to work within. The key polices and objectives that have informed the draft of this policy are detailed below:

2.2 Laying the Foundations: A Housing Strategy for England 2011

This document provides a clear directive from Government on its approach and priorities on housing policy, focusing on the development of a thriving, active and stable housing market that supports choice, flexibility and affordable housing. The strategy outlines the link between housing and economic growth as well as health and well-being and states that the private rented sector is continuing to grow in both size and importance. The Government supports growth and investment in the private sector housing market and considers this key to increased choice, access and better standards in the sector. Alongside this it also supports tough enforcement against rogue landlords who do not provide adequate housing for their tenants.

2.3 The Private Rented Sector – CLG Select Committee Report 2013

This Select Committee report states that it is important that the private rented sector is seen as an attractive alternative to owner occupation and recommends a number of measures to support the growth and development of the private rented sector including:

- Simplify regulation the provision of a more straightforward regulatory framework for the sector
- Raise standards provide Councils with the flexibility required to enforce the law and raise standards particularly with regard to the licensing of landlords
- Regulate agencies develop new regulation to deal with abuses by letting agents
- Longer tenancies ensure that the market offers longer tenancies to those that need them, particularly families
- Increase supply across all housing tenure types.

2.4 Welfare Reform Act 2012

The Act sets out a number of fundamental reforms to welfare provision which will impact on some households living in the private rented sector (see AVDC Housing and Homelessness Strategy)

2.5 Localism Act 2011

This Act enables Local Authorities to discharge their homelessness duty through an offer of accommodation in the private rented sector (see AVDC Housing and Homelessness Strategy)

2.5 The Energy Act 2011

The Energy Act places an obligation on energy companies to help the poorest and most vulnerable households with saving energy. A range of energy efficiency measures are also introduced by the Act including smart meters, energy performance certificates and clearer energy bills (see Buckinghamshire County Fuel Poverty Strategy which aims to enable residents in Buckinghamshire to achieve affordable warmth). Aylesbury Vale District Council work with the National Energy Foundation (NEF) to provide an affordable warmth service (known as Better Housing Better Health) for residents in the Vale.

2.6 The Housing Act 2004

The Housing Act introduced powers to improve the management of the private rented sector through licensing, the return to use of long-term empty homes and to improve the health and safety of occupants in dwellings. Measures include:

The Housing Health & Safety Rating Scheme (HHSRS)

The HHSRS is a risk rating tool used to assess the potential risks to the health and safety of occupants, potential occupants and visitors to a residential property. The system assesses 29 prescribed hazards within a property which are scored as either Category 1 (serious) hazards or Category 2 (less serious) hazards. Where a Category 1 hazard is identified in a property the Council has a legal duty to take action. The Council has discretion to take action on Category 2 hazards where appropriate to do so.

Licensing of Houses in Multiple Occupation (HMOs)

The licensing of HMOs aims to raise standards in some of the highest risk residential properties where tenants are often most vulnerable. The two schemes in operation in Aylesbury Vale are:

- Mandatory licensing scheme this is a national mandatory licensing scheme for some types of HMO.
- Additional licensing scheme in 2015 an additional HMO licensing scheme was introduced in Aylesbury Vale which means that all houses in multiple occupation with 3 or more occupants require a licence from the Council. The scheme aims to improve standards across the private rented sector in the Vale and to ensure a supply of good quality, affordable housing in this tenure type.
- From October 2018 the definition of a Mandatory HMO is changing to include all properties with 5 or more occupants from more than 2 households (some exemptions

apply). Although many of these properties will already be licensed in Aylesbury, it is likely that there will be an increase in HMO applications.

Empty Homes

This enables the Council to bring privately owned properties that have been empty long-term (over 6 months) back into use via enforcement measures such as Compulsory Purchase, Empty Dwelling Management Orders and Improvement Notices.

A new Empty Homes strategy for Aylesbury Vale is currently in development

2.7 Housing and Planning Act 2016

The Housing and Planning Act introduces changes to both housing and planning law which come into force through 2017 and 2018. From a Housing perspective the main changes seek to provide additional protection to tenants and additional enforcement options designed to drive rogue landlords out of the sector. These include:

Civil Penalties

Civil penalties came into force on the 1st April 2017 and provide powers for housing authorities to issue financial penalties of up to £30,000 as an alternative to a prosecution in respect of specified housing offences:

Banning Orders

The Act introduces a power for local authorities to apply for a banning order from the First-tier Tribunal for any person (e.g. landlord, letting agent, property manager) or corporate body who has been convicted of a banning order offence. The ban must be for at least 12 months and prevents a landlord or property agent from being involved in letting and/or management of property.

Database of Rogue Landlords and Agents

The government has established a database of rogue landlords. It contains details of any landlord who has received a banning order, or who has received at least two financial penalties in 12 months for banning order offences.

Rent Repayment Orders

The First Tier Tribunal may issue a rent repayment order to any landlord who has been convicted of specified housing offences:

2.8 Housing Grants, Construction and Regeneration Act 1996

This Act provides for grants from local housing authorities to be made towards the cost of works required for the provision of facilities for disabled people.

2.9 Regulatory Reform (Housing Assistance) England and Wales Order 2002

The Order provides powers to Local Authorities to provide assistance to any person in their area for the purposes of acquiring living accommodation and adapting repairing or improving living accommodation.

3. Local Context

The Private Sector Housing Regeneration Policy sits within a corporate framework and below the Housing and Homelessness Strategy. It contributes towards meeting the objectives outlined within the strategy predominantly by maximising the use of private sector housing.

Corporate objectives	AVDC Housing and Homelessness Strategy objectives	Private Sector Housing Regeneration Policy objectives
To secure the economic, social and environmental wellbeing of the Vale.	Maximise the supply of affordable housing Prevent and reduce	Improve the quality of the private housing stock in the Vale
	homelessness	Positively impact the health and wellbeing of those living
	Maximise the use of private sector homes	in non-decent private dwellings
	Respond to the challenges of welfare reforms	Enable disabled people to live independent, healthy lives for longer
		Reduce the number of long term empty properties in the Vale
		Actively tackle rogue landlords

4. Housing Profile

- 4.1 Private sector housing stock includes houses in private ownership and occupation as well as privately rented properties. The private housing sector plays a valuable role in the housing market in the Vale with the majority of properties in owner occupation. Generally housing conditions in the Vale compare favourably to the national picture.
- 4.2 Aylesbury Vale, along with the rest of Buckinghamshire, has an aging population. At the last census in 2011 68,000 people in Buckinghamshire reported having a limiting long term illness or disability (an increase of 12.4% from the previous census). The

number of people with long term health conditions is likely to continue to increase with the aging population in Buckinghamshire (Director of Public Health for Buckinghamshire Annual Report 2012/13). There is a significant link between housing quality and health. Factors such as damp and mould, overcrowding and excess cold are associated with long term conditions such as heart disease, stroke, respiratory disease and mental illness, as well as an increased risk of mortality. People living in poor quality housing are more likely to suffer with poor health than those people living in good quality housing. Overcrowded households can encourage the spread of certain medical conditions, such as tuberculosis. Households without central, or other adequate heating, can suffer from damp and mould growth, which can lead to respiratory problems. Poorly heated households can suffer from excess cold, which in turn can increase the likelihood of premature mortality ('a ward level analysis of the housing and health profiles of Aylesbury Vale', Feb 2015).

- 4.3 Periodically the Council carries out a stock condition survey of private sector housing stock. The last Private Sector Housing Condition Survey was carried out in 2007 and at this time private sector housing stock in the Vale numbered 61,500 dwellings (the total number of dwellings in the Vale as of 31/03/2015 was 77,000).
- 4.4 Of these 16.8% (10,355 dwellings) did not meet satisfactory of 'decent' standards (Category 1 HHSRS hazards, failure to be in reasonable repair, failure to provide reasonable modern amenities, failure to provide effective insulation and/or efficient heating all are considered to be indicators of non-decent housing). Although this figure is well below the national average (37.5%) there remains a need to improve standards in this area
- 4.5 The Survey indicated that poor housing conditions in the Vale are associated with households in social and economic disadvantage. This affects the ability of households to repair and improve their dwellings. At the time of the Survey 25.6% of all households living in non-decent housing were elderly. Economically vulnerable households accounted for 33.8% of all households living in non-decent housing. In the private rented sector 39% of vulnerable households were living in non-decent housing.
- 4.6 At the time of the Survey 6,317 (10.9%) private sector households were living in fuel poverty (the equivalent national average at the time was 11.1%). However rates were above average in some areas of the Vale, particularly in the private rented sector (14.4%) and for inter-war housing (21.2%).

5. Housing Assistance

5.1 Housing Grants, Construction and Regeneration Act 1996

This Act places a mandatory duty on the Local Housing Authority to provide grants to be made towards the cost of works required for the provision of facilities for disabled people. Disabled Facilities Grants (DFGs) are provided to adapt a home environment to restore or enable independent living for individuals with a disability. The maximum amount of grant funding that can be awarded under a mandatory DFG is currently £30,000.

5.2 Regulatory Reform (Housing Assistance) England and Wales Order 2002

The Order provides powers to Local Authorities to provide assistance for housing renewal to any person in their area for the purposes of acquiring living accommodation and adapting repairing or improving living accommodation.

In order to use these powers the Local Authority must adopt and publish a policy setting out how the powers will be used. The Housing and Homelessness Strategy and the Private Sector Housing Regeneration Policy fulfil this obligation. The Order contains important protections relating to the giving of assistance, whether it is given as a grant, loan or another form of help. It requires that:

- authorities set out in writing the terms and conditions under which assistance is being given; and
- before giving any assistance the authority must be satisfied that the person has received appropriate advice or information about the extent and nature of any obligation (financial or otherwise) that they will be taking on; and
- before making a loan, or requiring repayment of a loan or grant, the authority must have regard to the person's ability to afford to make a contribution or repayment.

The discretionary spending powers within the Regulatory Reform Order 2002 can be used alongside the mandatory DFG framework to top up mandatory grants or to facilitate solutions that enable flexibility, quality and choice for the applicant to meet their specific needs.

5.3 Policy Priorities: Target groups

Information from sources such as the Private Sector House Condition Survey 2007 and Public Health Buckinghamshire provide an evidence base for targeting housing assistance to particular groups within the community in Aylesbury Vale:

- Older people older people are more likely to live in substandard and poorly heated homes, and can be vulnerable to home accidents including slips, trips and falls.
- Disabled people discretionary housing assistance can provide a package of additional assistance measures outside of the mandatory DFG system which allows more flexibility based on the disabled persons needs
- Vulnerable groups those on low incomes may not be able to carry out essential repairs to their properties resulting in impacts on their health and wellbeing. The HHSRS can be used to risk rate hazards in dwellings to determine where repairs are required to improve health outcomes.
- Landlords housing assistance for landlords can be provided to help kick start improvements in standards in privately rented properties, benefitting vulnerable individuals and families.

5.4 Working in Partnership

AVDC currently operate a Staying Put service which assists DFG grant applicants with the spend of the grant by coordinating building works and assisting with the sourcing of contractors to carry out works. This is an optional service that a grant applicant can choose to take from AVDC. A fee of 15% of the total grant is charged for the Staying Put service. The benefit of this service is that applicants who may otherwise have struggled to organise works, benefit from timely adaptations made to their properties. The uptake of the Staying Put service in AVDC is high with 68% of grant applicants taking up the service in 2013/14 generating an income of £48,000-towards the cost of providing the service during this period.

Staying Put Officers also administer Flexible Home Improvement Loans and Essential Repairs Grants, providing financial advice and assistance to applicants.

AVDC jointly fund the National Energy Foundation to provide advice and assistance to residents in the Vale on energy efficiency measures and schemes available to residents, including those in fuel poverty. AVDC promote this through our website and via Officers who come into contact with residents in need of assistance in these areas.

AVDC are members of the Buckinghamshire Joint Housing Adaptations Group which brings together the District Councils, County Council (including adult and children services) and representatives from the Registered providers who operate in the Vale including VAHT.

6. Types of assistance offered

Summary of housing assistance measures available to private owners and tenants within the Vale:

Tool	Key Outcome	Eligibility criteria	Eligible Works	Conditions (see appendix 1 for benefits eligibility information)	Max £/case	Notes	Annual Budget
Healthy Homes On Prescription	To provide small scale works to a person's home to help enable hospital discharge, prevent emergency hospital admissions, hospital readmissions and repeat GP appointments.	Aged 18 or over and live in the property as their main residence Have a disability or long term health condition Owner occupier (tenant in exceptional cases where enforcement action is not appropriate) Referred via a health professional (e.g. Occupational Therapist, GP etc)	Small scale adaptations, repairs or other improvements which are specifically required to enable hospital discharge or help reduce the likelihood of hospital admission or repeat GP appointments	Payment on completion of works More than one application can be made but no more than £5000 will be paid out in any 5 year period	£5,000	New package replacing the Essential Repairs Grant	Dependant upon the level of funding awarded by MHCLG each year
Landlord Loan Scheme	To provide incentives for landlords to improve standards for	Must be owner of the property Property must be tenanted and let, or	Works to include fire protection, energy efficiency measures and works to address	Repaid if the Council carries out works in default or prosecutes the landlord within 5	£10,000 Not more than £10,000 in	No change from existing policy	Variable

	tenants in privately rented property.	available to let, for a period of 5 years from the date of the loan	HHSRS category 1 and 2 hazards	years from the date of the loan. Loan secured against the property. Loan with interest repayable within 5 years or when the property is sold (if sooner)	any 10 year period		
Flexible Home Improvement Loan (FHIL)	Over 60's home improvement loan for works to improve the safety, comfort and security of their property Empty Property Loans To enable owners of empty homes to undertake repairs and renovations and bring properties back into use	Owner Occupiers who are over 60 years old (in the case of joint occupiers one must be at least 60 and the second owner at least 55). There must be sufficient equity in the property The Council must be satisfied that the required works are appropriate	Repair or replacement works to the building structure Energy efficiency and heating improvements Works to improve security e.g. alarm installation Adaptations to enable a disabled person to continue to live in the property	Flexible repayment terms. Loan to be repaid in full at sale of property For Empty Home loans, Loan must be repaid within 5 years	Variable depending on available funds which are allocated quarterly by the Flexible Home Improvement Loan Company	No change	Variable

Mandatory DFG	To provide essential adaptations to the homes of disabled people	Must be applicants permanent home Must be eligible for a DFG	Need for adaptations identified by an Occupational Therapist Examples include ramps, stair lifts, wet rooms	Interest free, local land charge placed on property equivalent to level of assistance provided, repayment, repayable within 10 years (in some cases) or when the property is sold (if sooner)	£30,000	No change	Dependant upon the level of funding awarded by MHCLG each year.
Discretionary	DFG						
(a)Top up for Mandatory DFG		Must be eligible for a DFG Where applicant is a child one parent must be in receipt of means tested benefits	Top up of up to £20,000 to cover additional costs for recipient of a Mandatory DFG (which is currently limited to £30,000)	Interest free, local land charge placed on property equivalent to level of assistance provided. Repayable within 10 years (in some cases) or when the property is sold (if sooner) Property must be occupied on a permanent basis by applicant unless hospital OT advices appropriate to	£20,000	New measure which combines the previous Hospital discharge Urgent Adaptations Grant, Relocation Grant and Top up DFG	Dependant upon the level of funding awarded by DCLG each year.

				discharge to			
				another property			
(b)Financial	To enable	As above plus:	Relocation costs	Cost/benefit	£10,000		
assistance	client in an		including Estate	analysis of options			
towards the	unadaptable	OT report	Agent fees,	available including			
costs of	home to	confirming that new	Conveyancing fees	relocation to a more			
relocation to	relocate to a	home is suitable to	and removal costs	suitable property			
a more	home that	meet the persons					
suitable r	meets the	needs.		New property must			
home	clients needs			be occupied on a			
		AVDC must deem		permanent basis by			
		rehousing as the		applicant			
		most suitable and					
		cost effective					
		solution					
(c)Minor	A simpler	Eligible for a DFG	Adaptations costing	Not repayable	£10,000		
works DFG	process for	and in receipt of	<£10,000 (for	. ,			
	applicants who	council tax support	example this may				
r	require only		include stair lifts,				
r	minor	Only 1 quotation for	ramps and wet				
	adaptations	works required	rooms)				
		•	,				
(d) Other [Discretionary wo	orks outside the scope	of a Mandatory DFG w	hen agreed by the Gro	oup Manager-		
	Regulatory Serv	ices					
	Small scale	Referred by Bucks	Deep Clean	Non-Repayable	n/a	Intended for	A fund of
Fund	works (e.g.	County Council and	Decluttering			small scale	£5000 is
	deep clean) to	approved by AVDC.	Waste disposal	Referrals must be		works	available in
(enable	•	-	approved by AVDC.		>£1500 but	2018/19 for
	discharge from	Client awaiting		•		no set	cleaning
h	hospital	discharge at time of				maximum	and
	-	referral.					clearance
							type works
							under this
							scheme as

							a pilot.
Better Homes Better Health Grant	Grant available following referral from health professional for energy/heating improvements	Must be an owner occupier Referred by a health professional	Works may include; Heating improvements Insulation Works to remedy Damp and mould	Non-repayable Required measures to be confirmed by Housing Enforcement Officer	£2500	Scheme is administered by the National Energy Foundation	£25,000 2018/19 only
Scheme curre	ntly in developm	nent					
Safer Homes Scheme	Minor adaptations	Any tenure Over 65 Disabled (any age) Referred by health professional	May include: Security measures, moving bedroom to ground floor and smoke alarms	Non repayable Measures identified and supplied through service provider	£50 tbc	Scheme still in development	TBC

Note: Appendix 2 provides more detail on the purpose, eligibility criteria and conditions of the above grants and loans. This information is an illustrative guide only and may be subject to change following legal consultation and prior to the production of procedural documents for the individual grants and loans.

7. Publicity

Information on private sector housing grant and loan assistance is provided via our website including information on how to apply for a grant or loan. Information provided includes:

- the process to be used to apply for assistance, including any preliminary enquiry system;
- how persons can obtain access to the process of applying for assistance;
- details of conditions that will apply to the provision of assistance, how conditions will be enforced and in what circumstances they may be waived;
- advice that is available, including financial advice, to assist persons wishing to enquire about, and apply for, assistance;

8. Implementation

If approved the grants and loans specified within this policy would be implemented in the 2018/19 period following legal consultation and the draft of procedural documents.

9. Monitoring and review

Spend against budget allocation is monitored on a monthly basis. There will be a need to review the implementation of all new grants and loans in terms of effectiveness, uptake and spend. However particular regard will need to be given to the Healthy Homes on Prescription and Discretionary DFG Schemes within the first year of implementation in order to consider and determine appropriate funding levels for the following year in relation to demand and outcomes.