Customer FAQs: Food waste recycling

What can be used to line my food waste caddy?
You can line your caddy with compostable liners, newspaper, kitchen/tissue roll and you can also now use plastic liners or bags, such as bread/salad bags, carrier bags and pedal bin liners.

Why can I now use plastic liners or bags in my food waste caddy?
Thanks to the technology at the anaerobic digestion (AD) plant (where your food waste is turned into energy and fertiliser), a process has been put in place which separates plastic bags from the food waste.

What happens to the plastic bag?
After the separation process, the plastic bags are extracted, taken to Greatmoor Energy from Waste Facility, processed and converted into energy.

What type of plastic liners or bags CAN be used?
You can use any of the following plastic liners/bags:

- Bags that food has come in, such as: bread bags, salad bags, cereal bags etc.
- Plastic bags bought on a roll, e.g. pedal bin liners
- Supermarket carrier bags
- Thin plastic bags, such as fridge and freezer storage bags

What are the benefits of using a plastic liner in place of a compostable liner?

- Plastic bags are often stronger than compostable liners, so are less likely to split.
- Plastic liners are usually cheaper to buy than compostable ones.

Why recycle food waste?
Recycling your food waste is good for the environment. When recycled, food can be turned into something useful. In Aylesbury Vale, your food recycling is taken to an anaerobic digestion plant where it is used to generate electricity and fertiliser.

There’s no amount too small to recycle - every scrap makes a real difference!
What food can go in my caddy? What food can I recycle?

You can recycle all raw and cooked food waste:

- Bread
- Fish and fish bones
- Bones
- Teabags, coffee granules
- Plate scrapings
- Vegetables and peeling
- Meat (raw or cooked)
- Fruit cores and skins
- Egg shells
- Cheese

What can't go in my food waste caddy?

Please do not place the following items in your food waste bin:

- Pet litter or bedding
- Any hard plastic packaging or cling film
- Large quantities of liquids like milk oil, gravy
- Pet faeces
- Nappies
- Other general waste

How often is my food caddy emptied?

Your food waste will be collected every week, on the same day as your recycling or general waste bin, but at a different time and by a separate vehicle. Click here to find your next bin collection day.

Please ensure your bins are put out by 6.00am on your collection day.

I already compost so I don't use the food waste recycling service.

We agree that composting is the most sustainable method of managing food and garden waste. However, not every household has the necessary space to have a compost bin. Certain types of food waste should not be composted in a standard compost bin/heap e.g. cooked foods, dairy products, meat, fish and bones. For these foods, we recommend using the weekly food waste collection service.

I want to use the food waste recycling service, but I don't have a food caddy/my caddy was stolen or damaged.

Let us know! You can order an outdoor food recycling caddy from us here.